



**CONTACT DETAILS OF NODAL POINT FOR REDRESSAL OF CUSTOMER GRIEVANCES IN RELATION TO CREDIT INFORMATION AS MAY BE SUBMITTED TIME TO TIME WITH ALL CICS**

Pursuant to the provisions of Notification namely “Strengthening of customer service rendered by Credit Information Companies and Credit Institutions” vide notification number RBI/2023-24/73 DoR.FIN.REC.49/20.16.003/2023-24 dated October 26, 2023.

Contact Details of Nodal Point for redressal of customer grievances in relation to Credit information as may be submitted time to time with all CICS where in Micro Green Housing Finance Private Limited is a member is as follows:

Credit Institution Name	Nodal Point/ Official Name	Nodal Point/ Official Email Id	Nodal Point/ Official Landline Number	Nodal Point/ Official Mobile Number
Micro Green Housing Finance Private Limited	Govind Bhandari	<a href="mailto:govind@microgreenhf.com">govind@microgreenhf.com</a>	-	+91- 9833317300

Micro Green Housing Finance Private Limited is member of all four CICS namely a) Credit Information Bureau (India) Limited; b) Equifax Credit Information Service Private Limited; c) Experian Credit Information Company of India; and d) CRIF High Mark Credit Information Service Private Limited.